



# SHIVANI SINGH

## About Me

Dedicated Airline Customer Service Agent with 1 year of experience providing exceptional customer support and efficient booking services.



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D-25 , Sector - 4 , Airoli , Navi Mumbai , Maharashtra , 400708

## LANGUAGE

- English
- Hindi
- Marathi (basic)

## EXPERTISE

- Communication
- Teamwork
- Problem solving
- Adaptivity
- Time Management
- Positive Attitude

## EDUCATION

- Diploma in aviation management (Maharashtra aviation academy , Thane-Mumbai (April 2022)
- Bachelor of Arts (Ongoing) Sikkim Manipal University (SMU) ( 2023 ) Directorate of Distance Education .
- High School Diploma KB.SC. College of Sci ,com ,arts Thane , Mumbai (March 2021-2022)
- New Horizon Public School (N.H.P.S) Airoli , Navi Mumbai ( 2020 )

## SUMMARY

Organized and Motivated Employee Eager to apply time management and organization skills in various environments.

## EXPERIENCE

PASSENGER SERVICE  
EXECUTIVE (P.S.E.)  
CELEBI NAS AIRPORT SERVICES  
PVT.LTD  
( DEC 2022- FEB 2024 )